



Manual

for 'Shademate'

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Download & install APP

Scan the QR code on the right or search for '**Shademate**' on the App Store (for iOS devices) or Google Play (for Android devices).



iOS 16.5 or above,
including iPadOS
16.5 or above



Android 8.1 or above

Account sign up

1:22

Sign In

Username or Email

Password

Forgot password Sign Up

☒ I've read and agreed to Shademate's User Agreement and Privacy Policy.

Sign In

1. Tap the 'Sign Up' button.

1:19

Sign Up

Username

Username must start with a letter and can be between 6 to 63 characters long, consisting of letters (a-z, A-Z), numbers (0-9), dots (.), and hyphens (-).

Next

2. Choose an 'Username':
(1) It should start with a letter.
(2) Must be between 6 to 63 characters long.
(3) Can include letters (a-z, A-Z), numbers (0-9), dots (.), and hyphens (-).

1:19

Enter Password

Password

Confirm password

Password must be at least 8 characters.

3. Enter and confirm your password.

1:19

Record Backup Code

Backup code

Please save the backup code below to complete the sign up process.

What is the backup code?

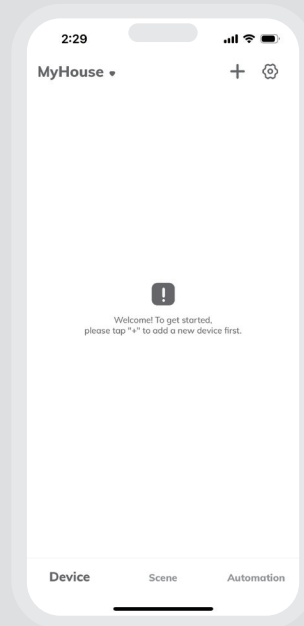
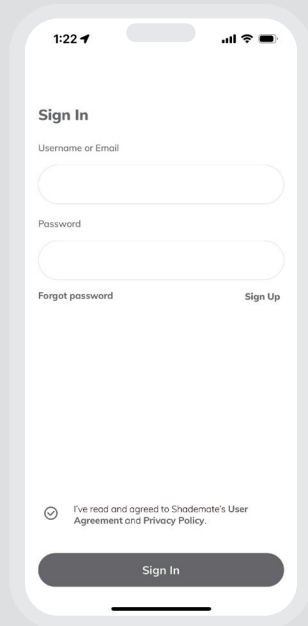
If you forget your password, you can only reset it with the backup code. Please keep these backup codes in a safe, but accessible place.

Send to E-mail Done

4. Remember your backup code for future password reset.

Account sign in

Enter your username and password to sign in

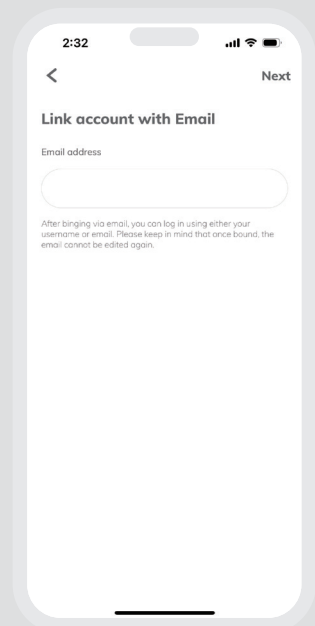
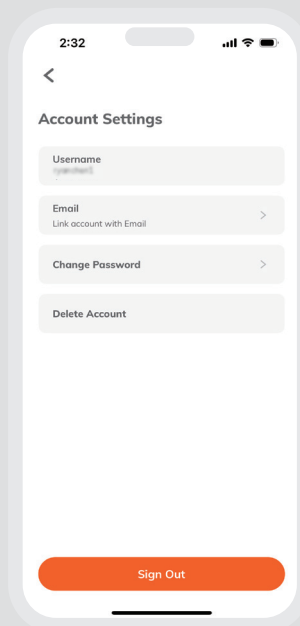
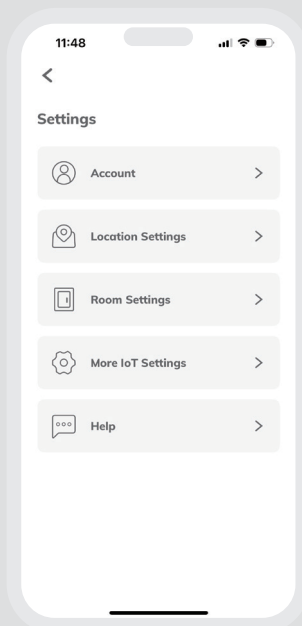
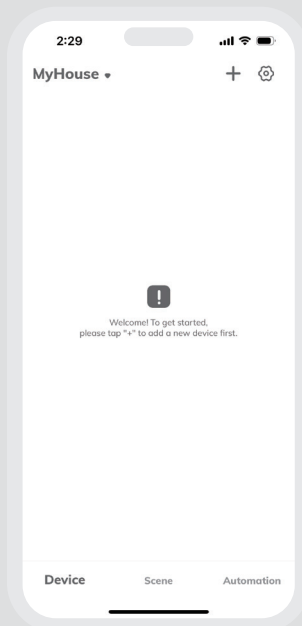


Link account with Email (optional)

After linking your account to an email, you can sign in with either your email or username. You can also connect your account to third-party ecosystems like Google Home or Amazon Alexa using either your email or username.



Once an email is linked to your account, it cannot be changed.



Select the settings icon in the top-left corner, then choose "Account." From there, select the "Email" option and proceed to bind your email.

- 1.Binding your email requires email verification.
- 2.If you forget your password, you can reset it using a backup code or by requesting a password reset link sent to your email.

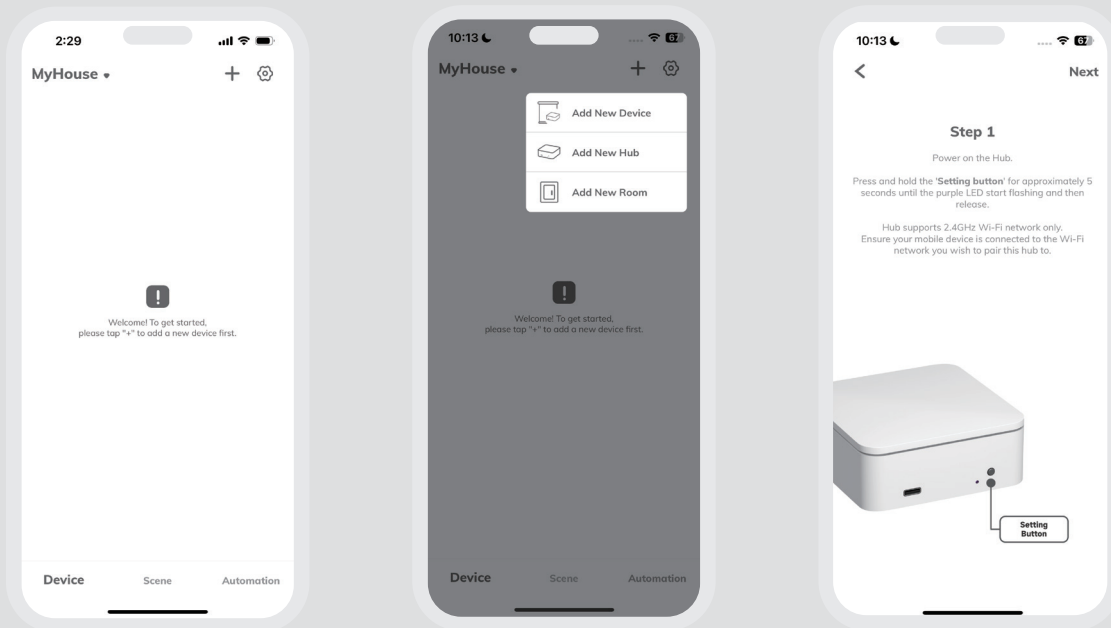
Connect new hub

Before connecting the hub, please perform the following checks to ensure proper connectivity:

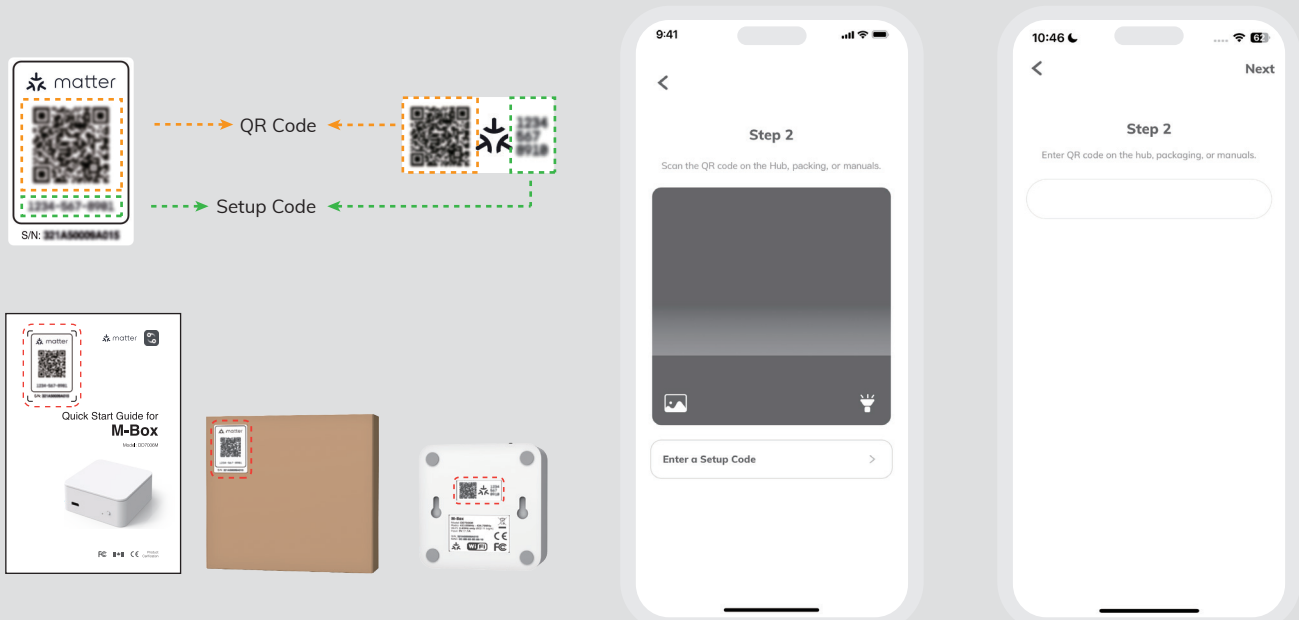
- 1.Ensure that the 2.4GHz Wi-Fi network is enabled.
- 2.Confirm that the Wi-Fi password does not exceed 32 characters (excluding 32).
- 3.Verify that the network's IPV6 is enabled.
- 4.Ensure that the network's mDNS service is enabled.
- 5.Confirm that the network's UDP multicast is functioning correctly.

iOS (including iPadOS)

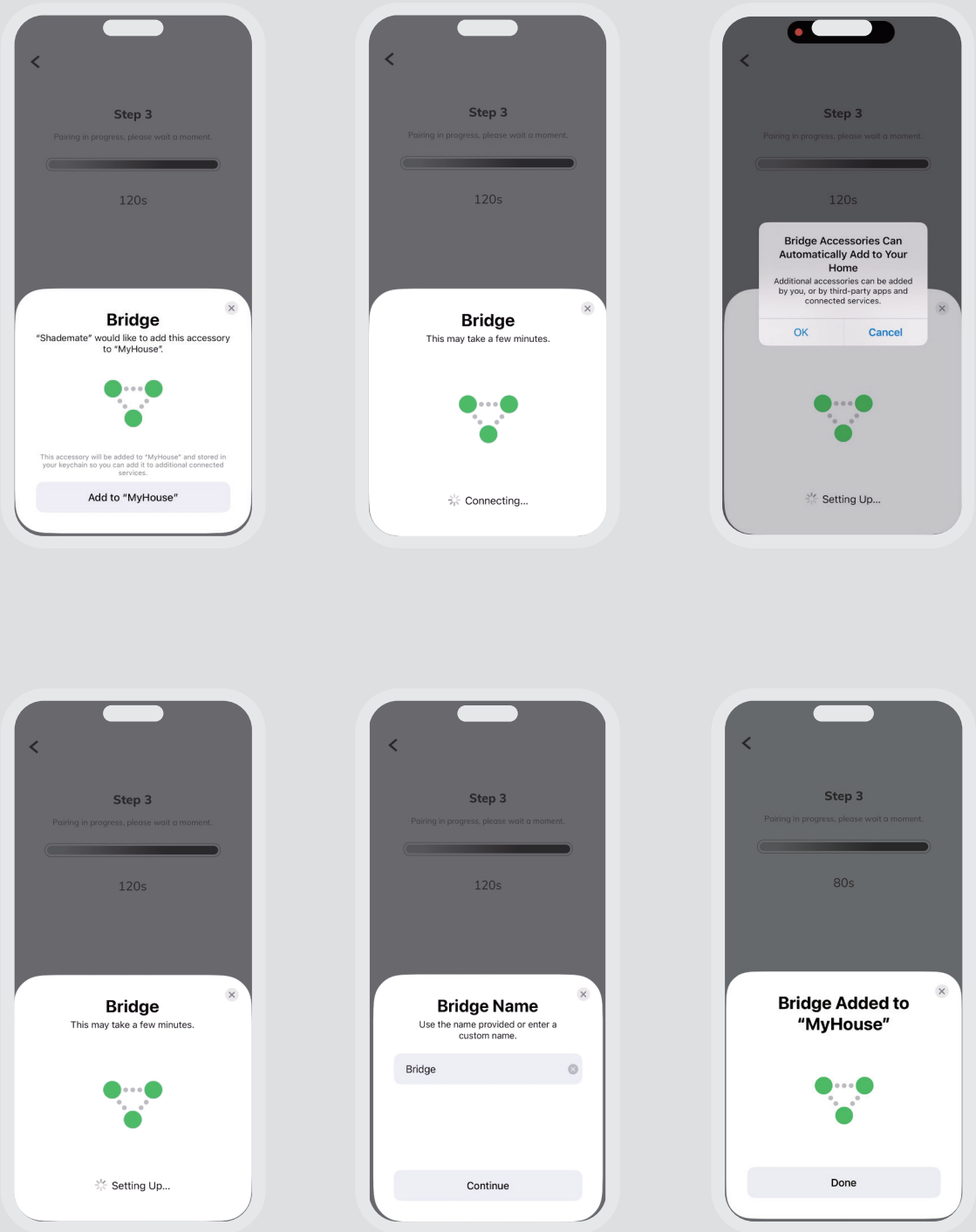
1.Tap the '+' icon in the top-right corner, select 'Add New Hub,' and long-press the Hub's setup button for 5 seconds to trigger pairing mode. While in pairing mode, the Hub LED will continuously flash purple, and the pairing mode will last for 5 minutes.



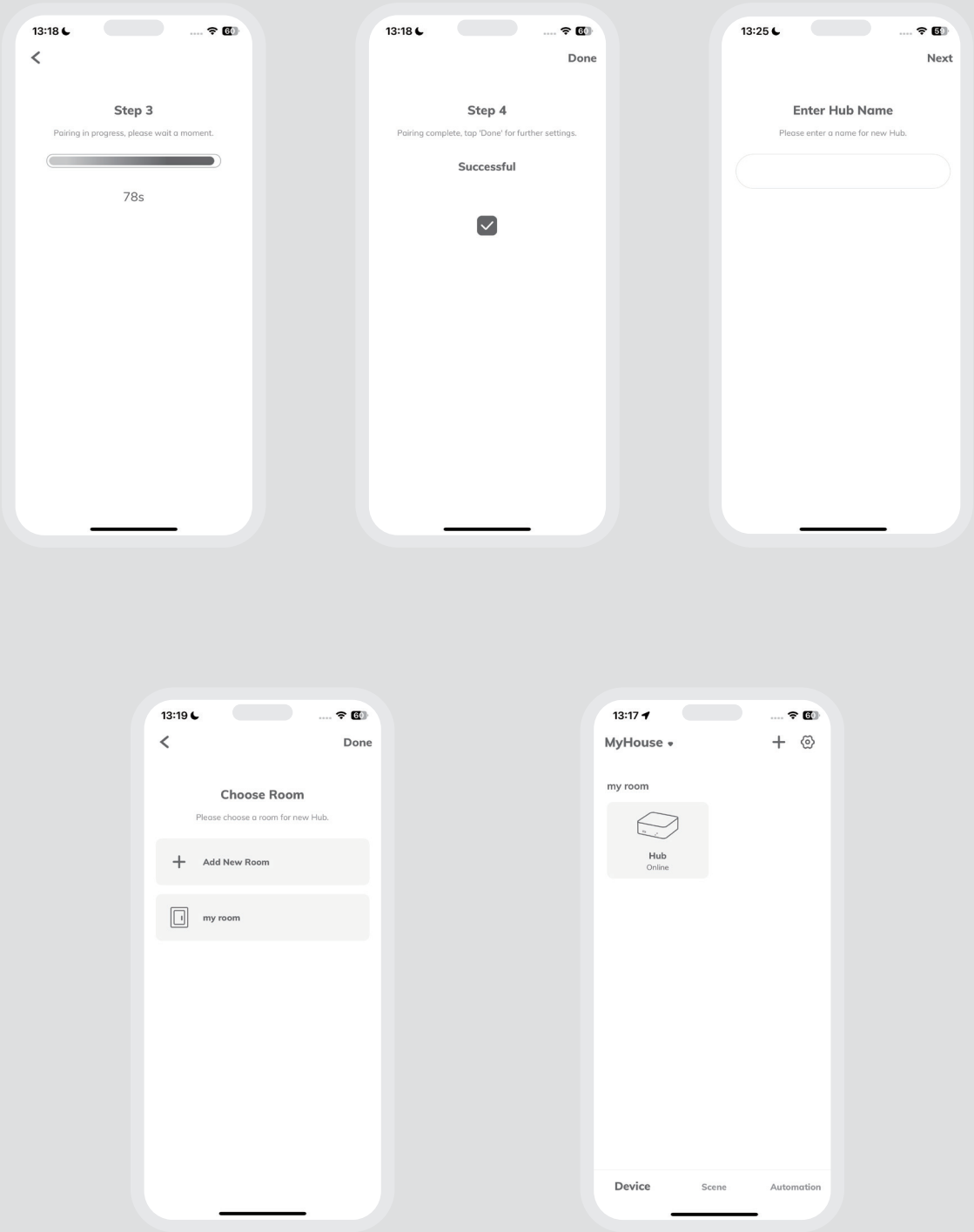
2.Scan the Hub's QR Code or enter the Setup Code to begin pairing. You can find the QR Code or Setup Code on the bottom cover of the Hub, in the manual, or on the packaging.



3.Add the Hub to the Matter Accessories on this iPhone/iPad.



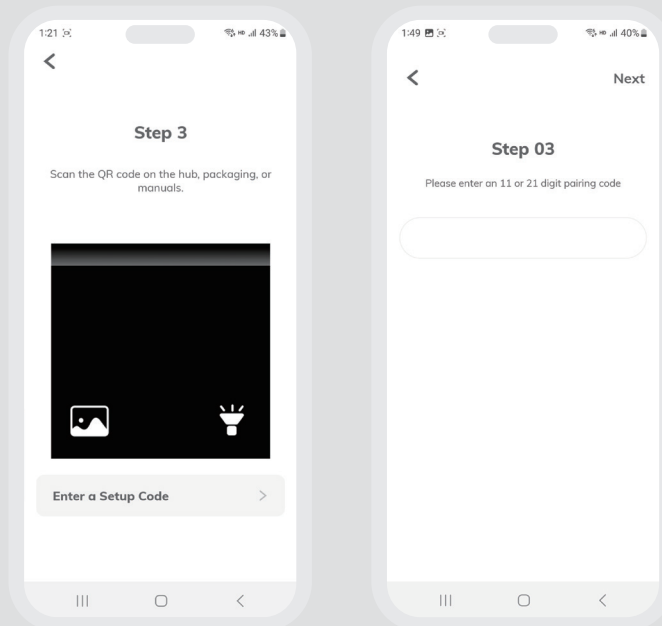
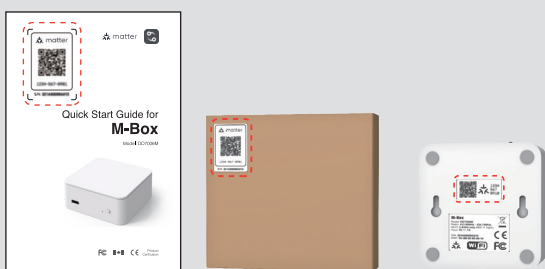
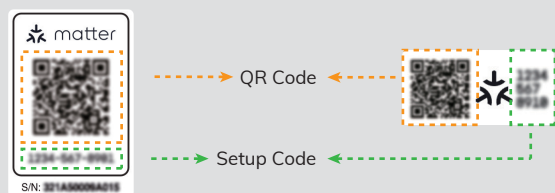
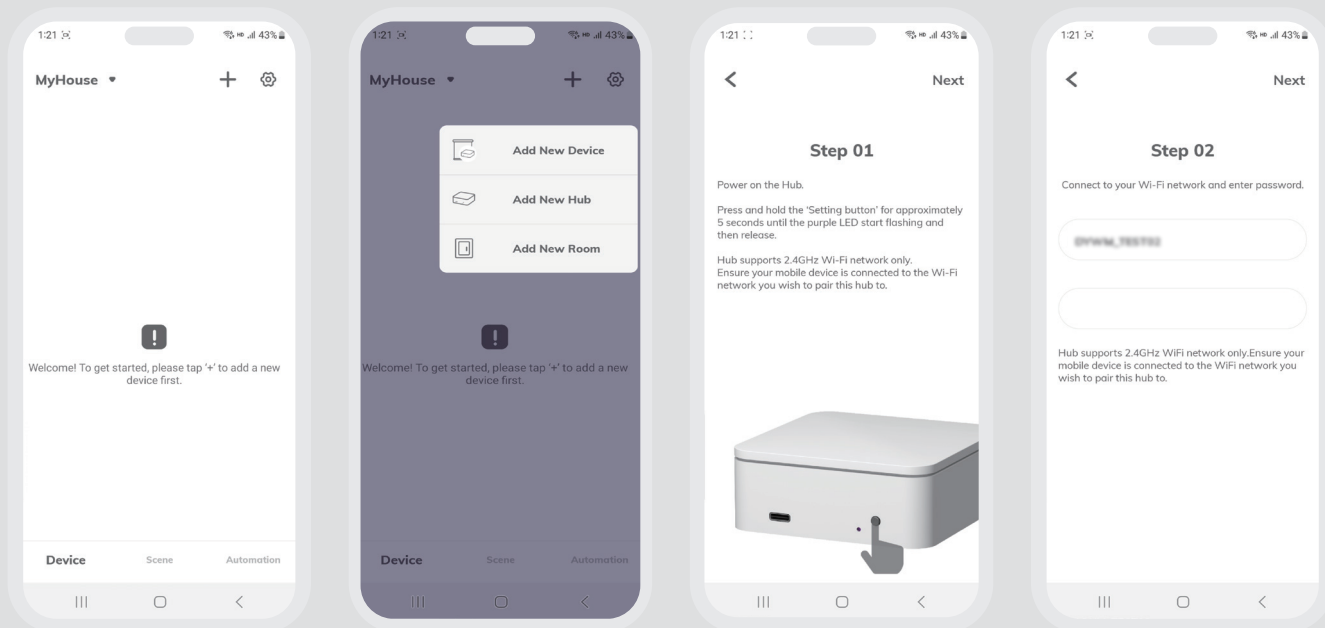
4.Once the Hub is successfully added, name it and assign it to a room. If there are no available rooms, you can create a new room on the 'Choose Room' page.



Android

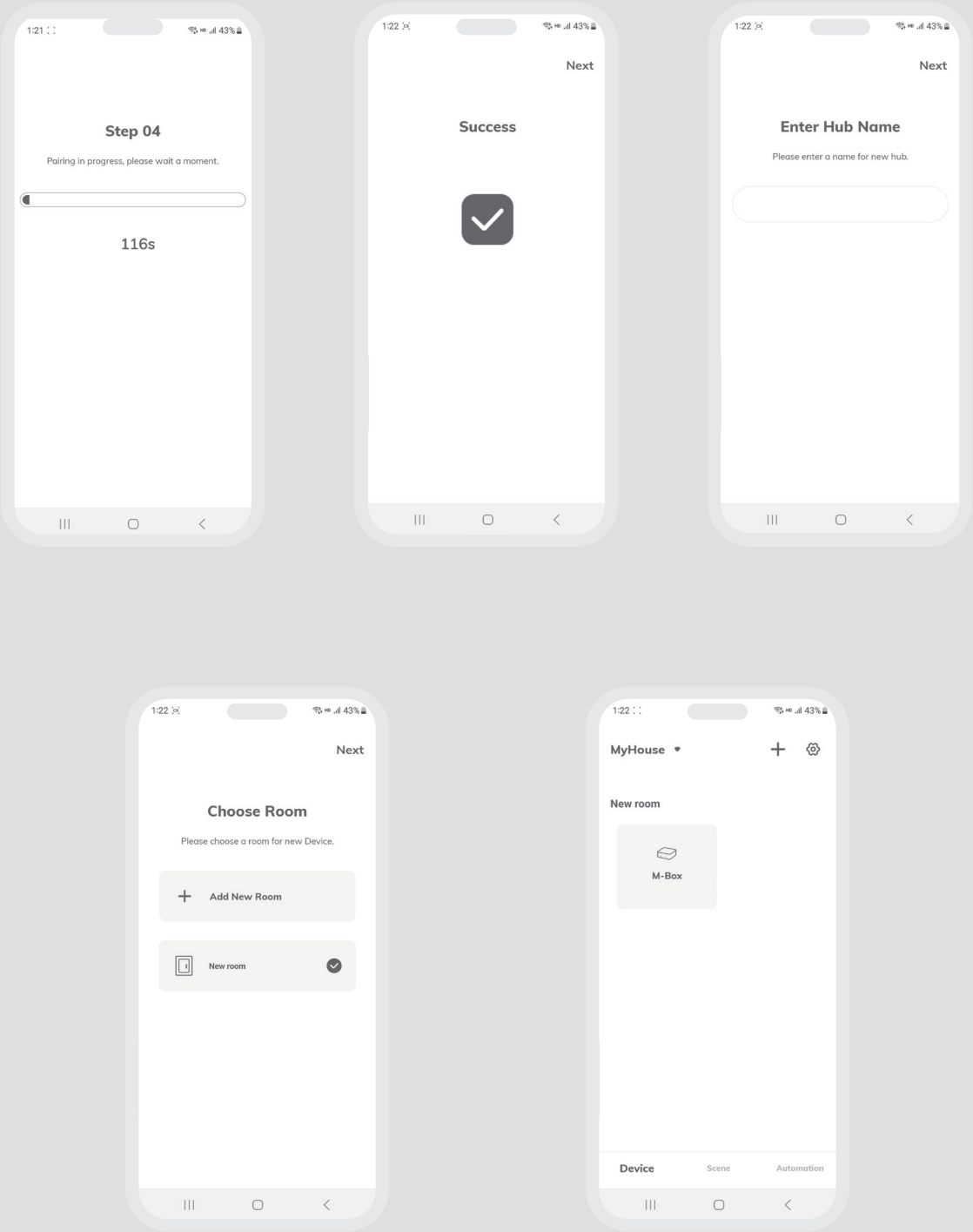
1. Tap the '+' icon in the top-right corner, select 'Add New Hub,' and long-press the Hub's setup button for 5 seconds to trigger pairing mode. While in pairing mode, the Hub LED will continuously flash purple, and the pairing mode will last for 5 minutes.

2. Enter Wi-Fi password



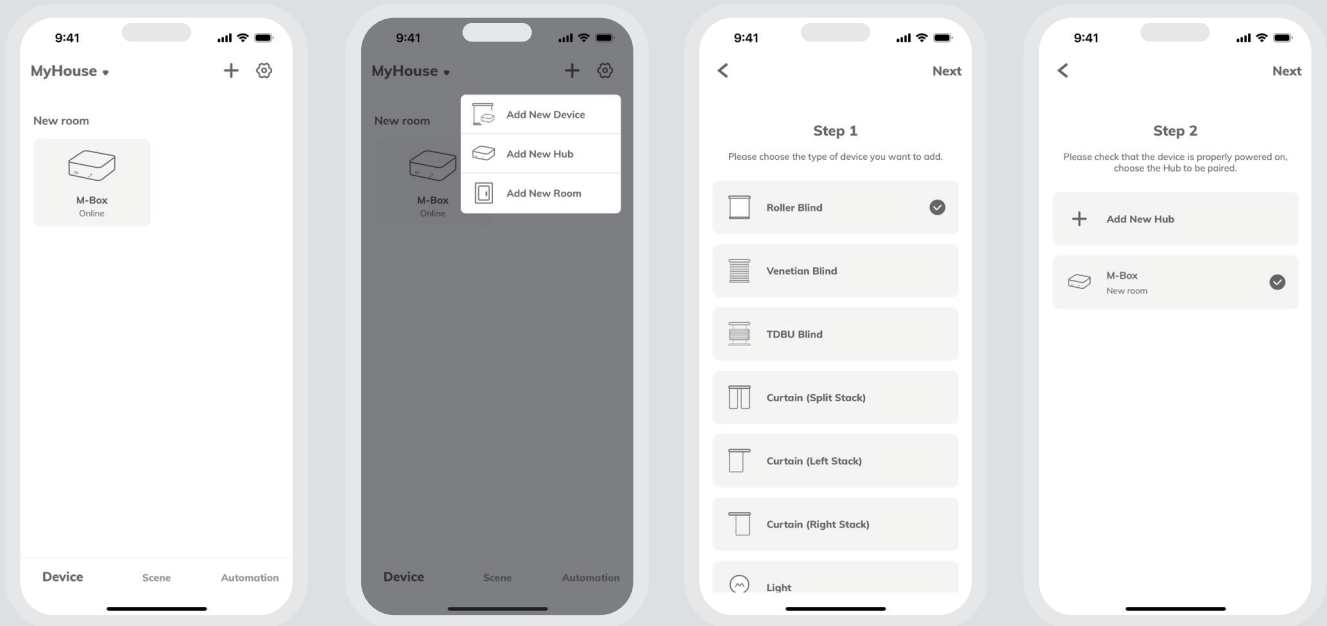
3. Scan the Hub's QR Code or enter the Setup Code to begin pairing. You can find the QR Code or Setup Code on the bottom cover of the Hub, in the manual, or on the packaging.

4.Once the Hub is successfully added, name it and assign it to a room. If there are no available rooms, you can create a new room on the 'Choose Room' page.

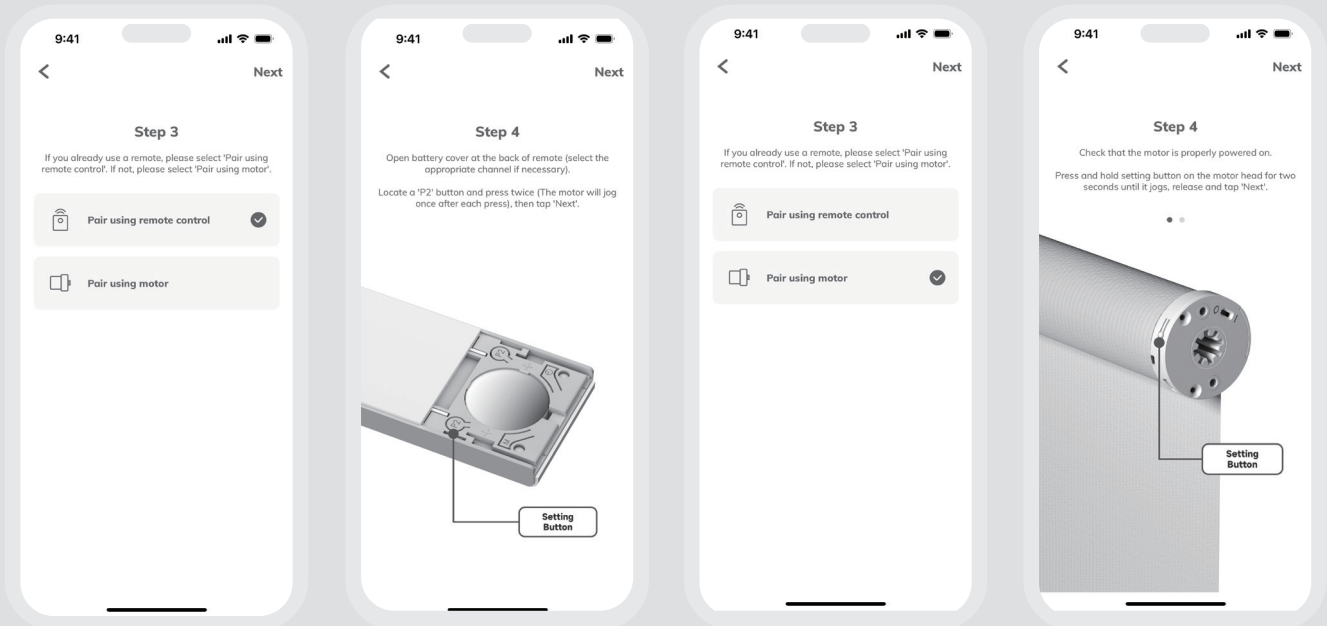


Connect new device(shade)

1. Tap the '+' icon in the top-right corner, then select 'Add New Device,' and choose the device type. Please make sure to select the device type according to the actual device for the best user experience. If your device type is not listed, it's recommend to choose the 'Roller Blind' type.
2. Select which hub to pair with. If you have multiple hubs, choose the one closest to the device for optimal performance.



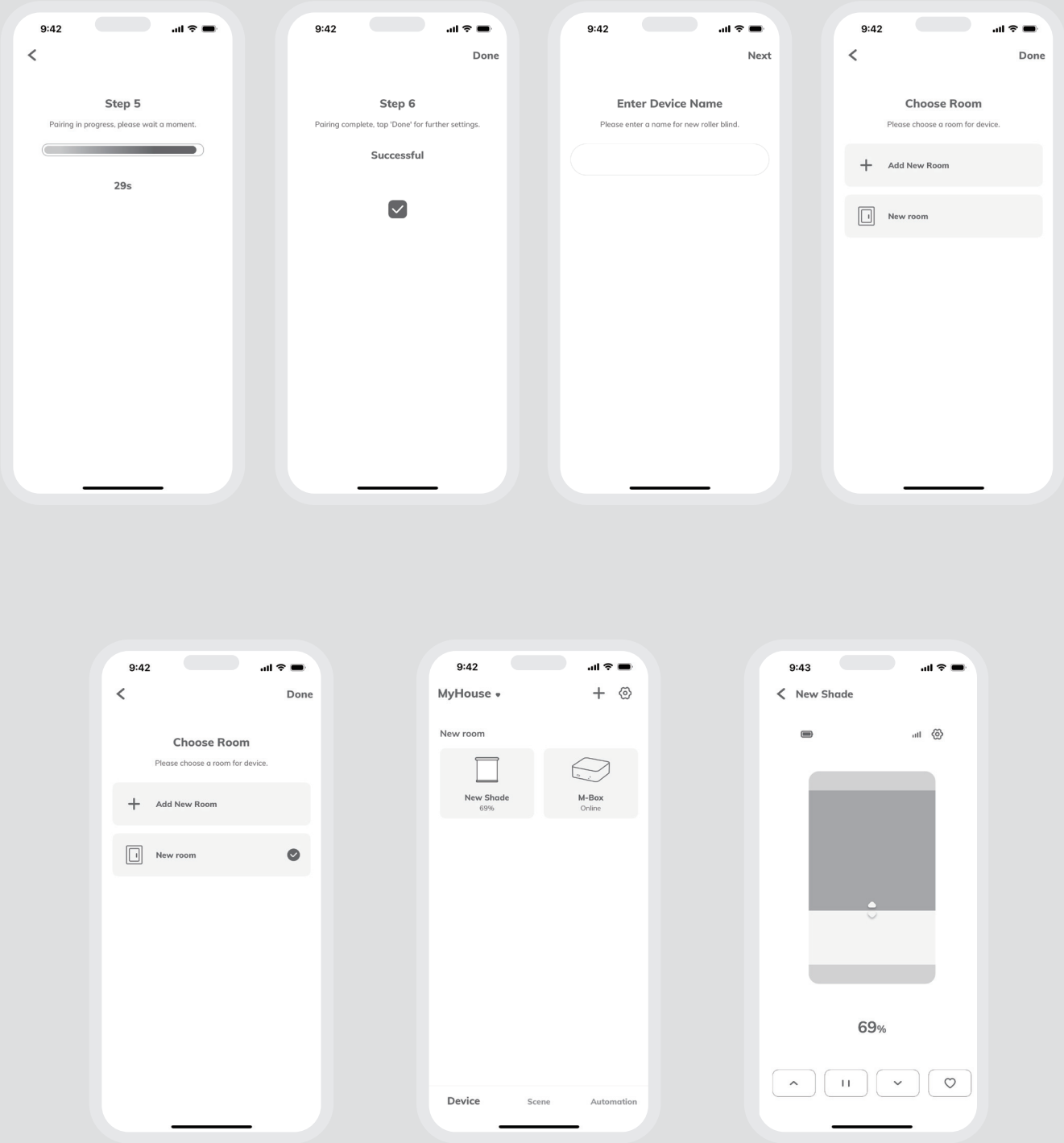
3. Choose the pairing method. Before pairing, ensure the device is in pairing mode. Most devices support 'Pair using remote control' and 'Pair using motor' methods. You can select either method to start pairing.



Please note

- a. If your remote control or a specific channel of it is paired with only one device, it's recommended to use the remote control to trigger device pairing.
- b. If your remote control or a specific channel of it is paired with multiple devices, it's recommended to use the 'pair using motor' method to trigger device pairing.
- c. If your device is not paired with a remote control, it's recommended to use the 'pair using motor' method to trigger device pairing.
- d. If your device is not paired with a remote control and has no setting button, you can trigger device pairing by powering off the device and then powering it back on. Typically, the device will be in pairing mode within 10 seconds after powering it back on.

4.Name the device and assign it to a room. If the room doesn't exist, you can choose '+ Add New Room' to create a new room.



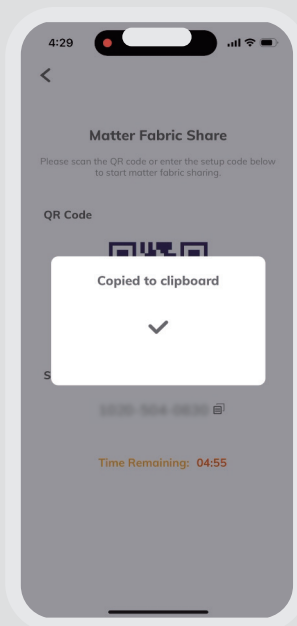
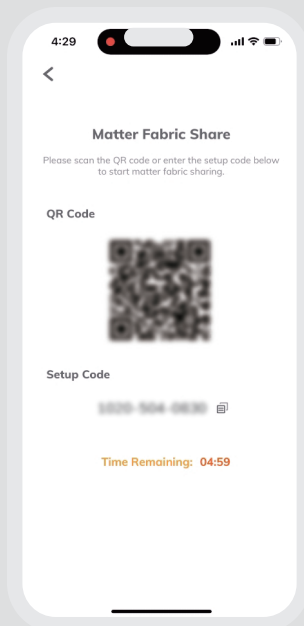
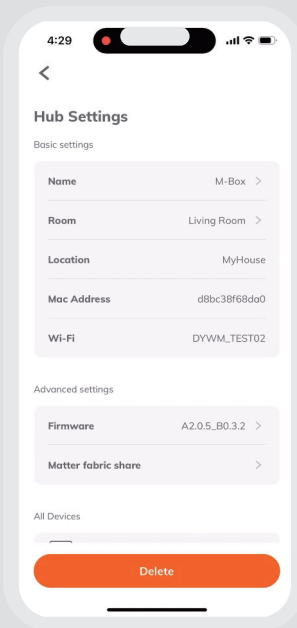
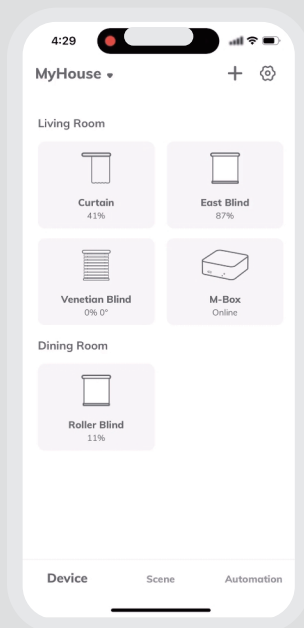
Matter fabric share - Apple Home

The following manual is created using iPhone 15 pro (iOS Version:17.5), HomePod mini (Version: 17.4), and M-Box (Version: A2.0.5_B0.3.2)

Before linking to Apple Home, please make sure of the following:

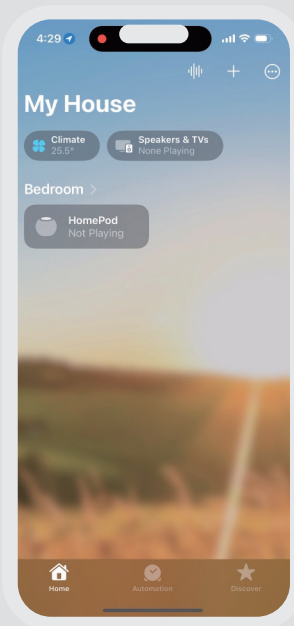
- The HomePod mini and M-Box are connected to the same Wi-Fi network.
- Both the HomePod mini and M-Box are powered on.
- Verify that the network's IPv6 is enabled.
- Only the iPhone/iPad paired with the hub can use this feature.

Step 1: Generate a unique Matter fabric share QR code and Setup Code using the shademate app.

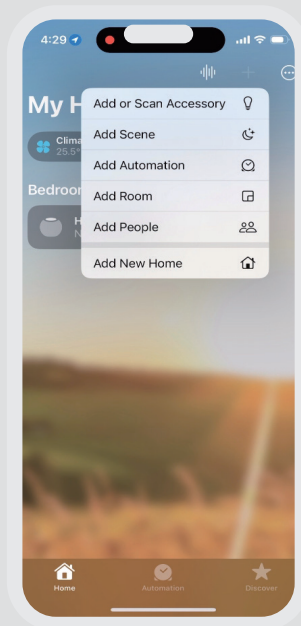


- Both the QR Code and Setup Code can be used to pair with Apple Home.
- When entering Matter fabric share mode, the hub LED will continuously flash purple, and the pairing mode lasts for 5 minutes.
- During pairing, do not tap the back arrow of the 'Matter Fabric Share' page as it will cause the hub to exit Matter fabric share mode.

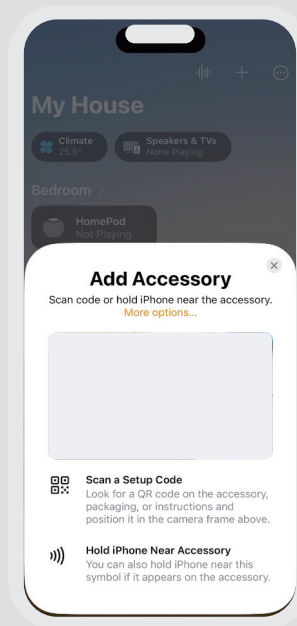
Step 2: Pair M-Box with Apple Home



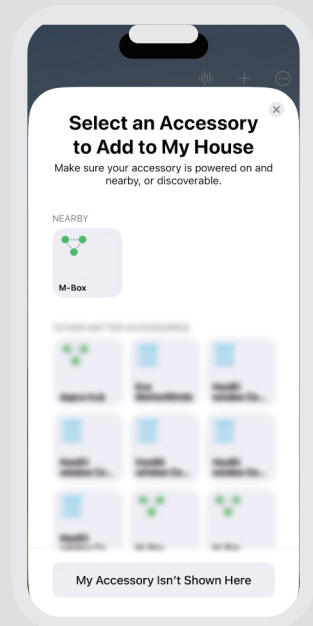
1. Open the Home app on your iPhone or iPad, and tap the '+' button in the top-right corner.



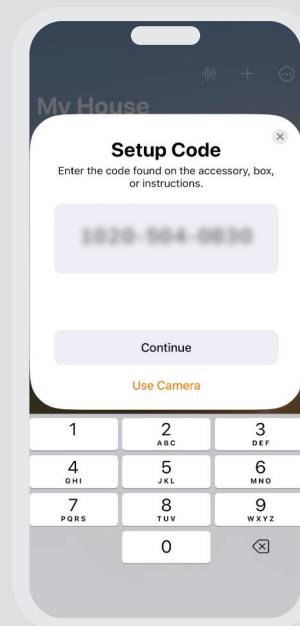
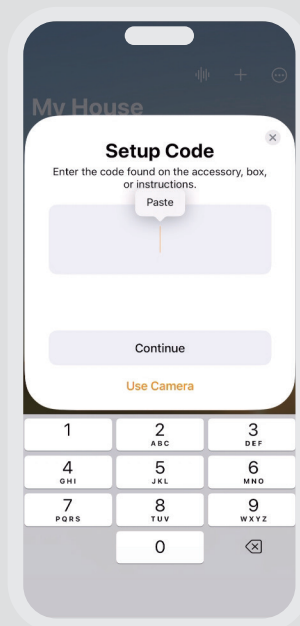
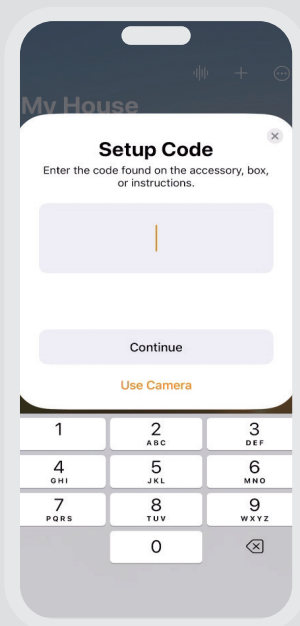
2. Select "Add or Scan Accessory."



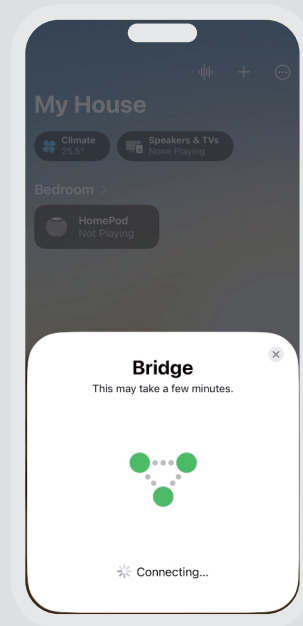
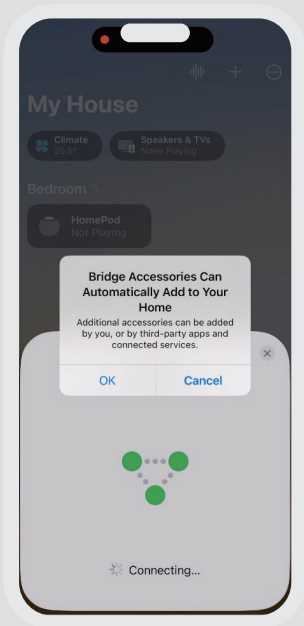
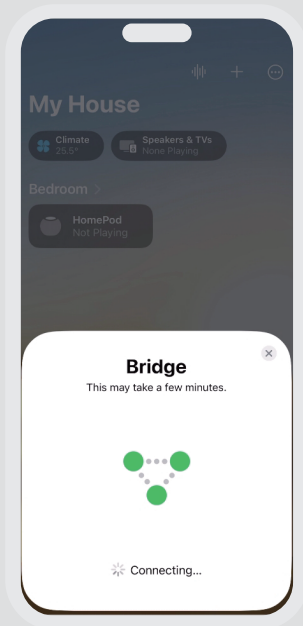
3. Choose "More options..."



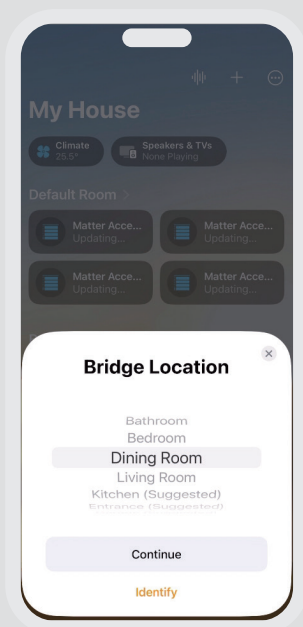
4. Select the M-Box from the 'NEARBY' devices list, or choose "My Accessory Isn't Shown Here" if it's not listed.



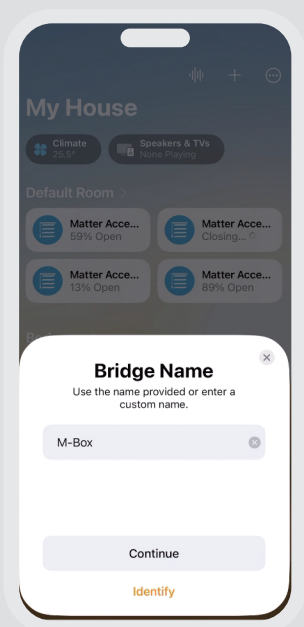
5. Enter the setup code: If you pasted the setup code in step 1, you can choose to paste it directly.



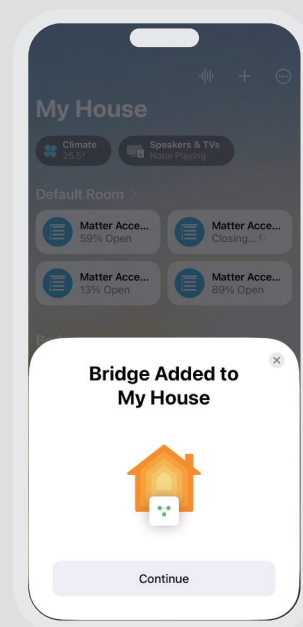
6.Begin pairing and wait.



7.Choose a room.



8.Rename the M-Box.



9.Adding M-Box is complete.

After successful pairing, the Shades paired with the M-Box will be automatically synced to Apple Home. For example, if the M-Box was already paired with 4 shades before pairing with Apple Home, Apple Home will automatically sync and display these 4 shades.

Please note

- All shades can be renamed within the Apple Home app. By default, shades in Apple Home are named "Matter accessory, X", where "X" is a numerical value (e.g., "Matter accessory, 1", "Matter accessory, 2").
- After adding or removing shades in the Shademate app, the changes will automatically sync to the Apple Home app.

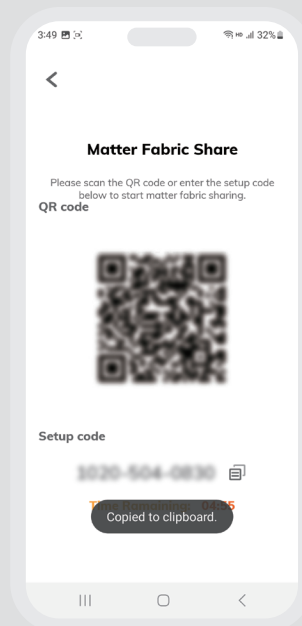
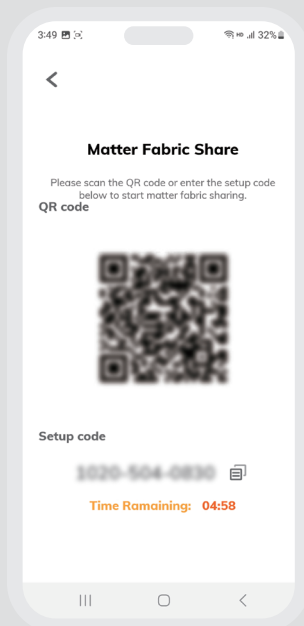
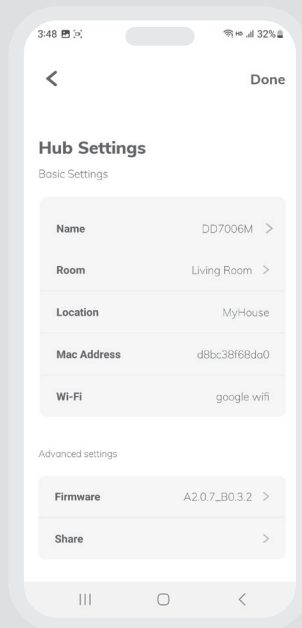
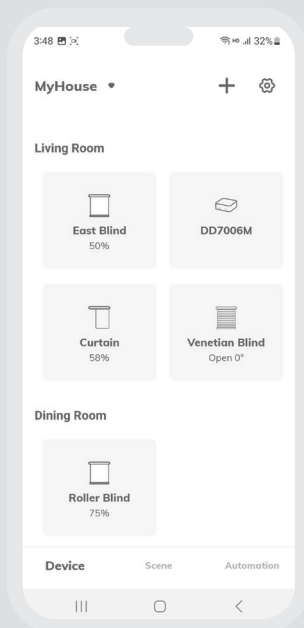
Matter fabric share - Google Home

The following manual is created using Samsung S23 (Android Ver: 13), Google Nest Hub(2nd gen) (Ver: 16.20231130.3.59), Google Home APP(Ver: 3.15.1.4)and M-Box (Ver: A2.0.7_B0.3.2)

Before linking to Google Home, please make sure of the following:

- The Google Nest Hub and M-Box are connected to the same Wi-Fi network.
- Both the Google Nest Hub and M-Box are powered on.
- Verify that the network's IPv6 is enabled.
- Only the smartphone paired with the hub can use this feature.

Step 1: Generate a unique Matter fabric share QR code and Setup Code using the shademate app.

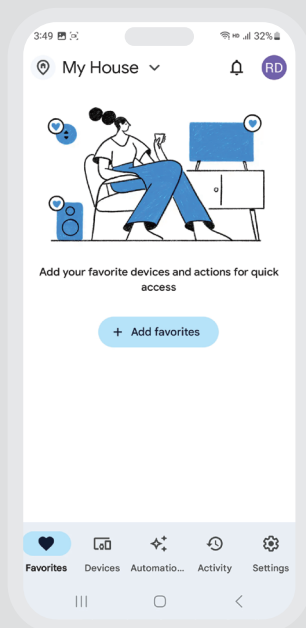


- Both the QR Code and Setup Code can be used to pair with Google Home.

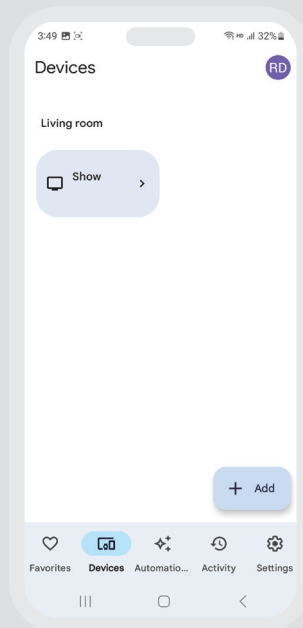
- When entering Matter fabric share mode, the hub LED will continuously flash purple, and the pairing mode lasts for 5 minutes.

- During pairing, do not tap the back arrow of the 'Matter Fabric Share' page as it will cause the hub to exit Matter fabric share mode.

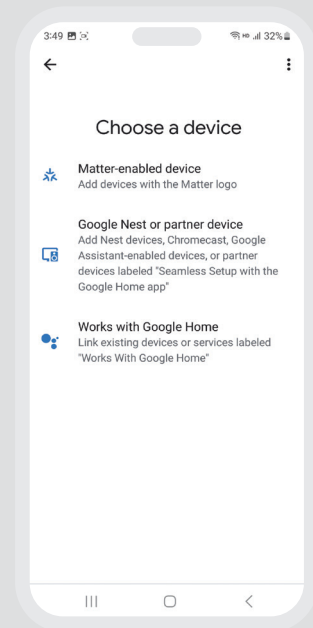
Step 2: Pair M-Box with Google Home.



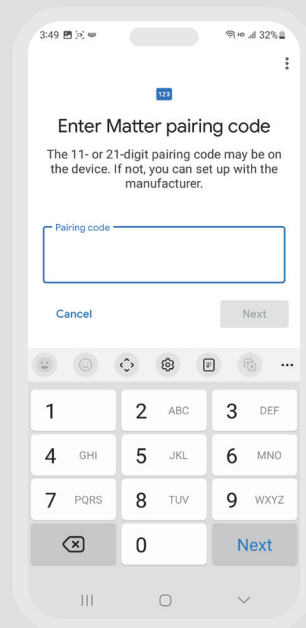
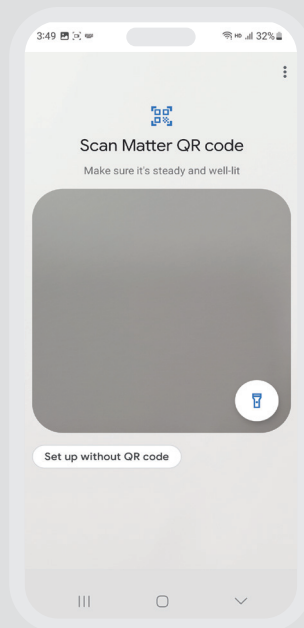
1. Open the Google Home app on your Android phone or iPhone.



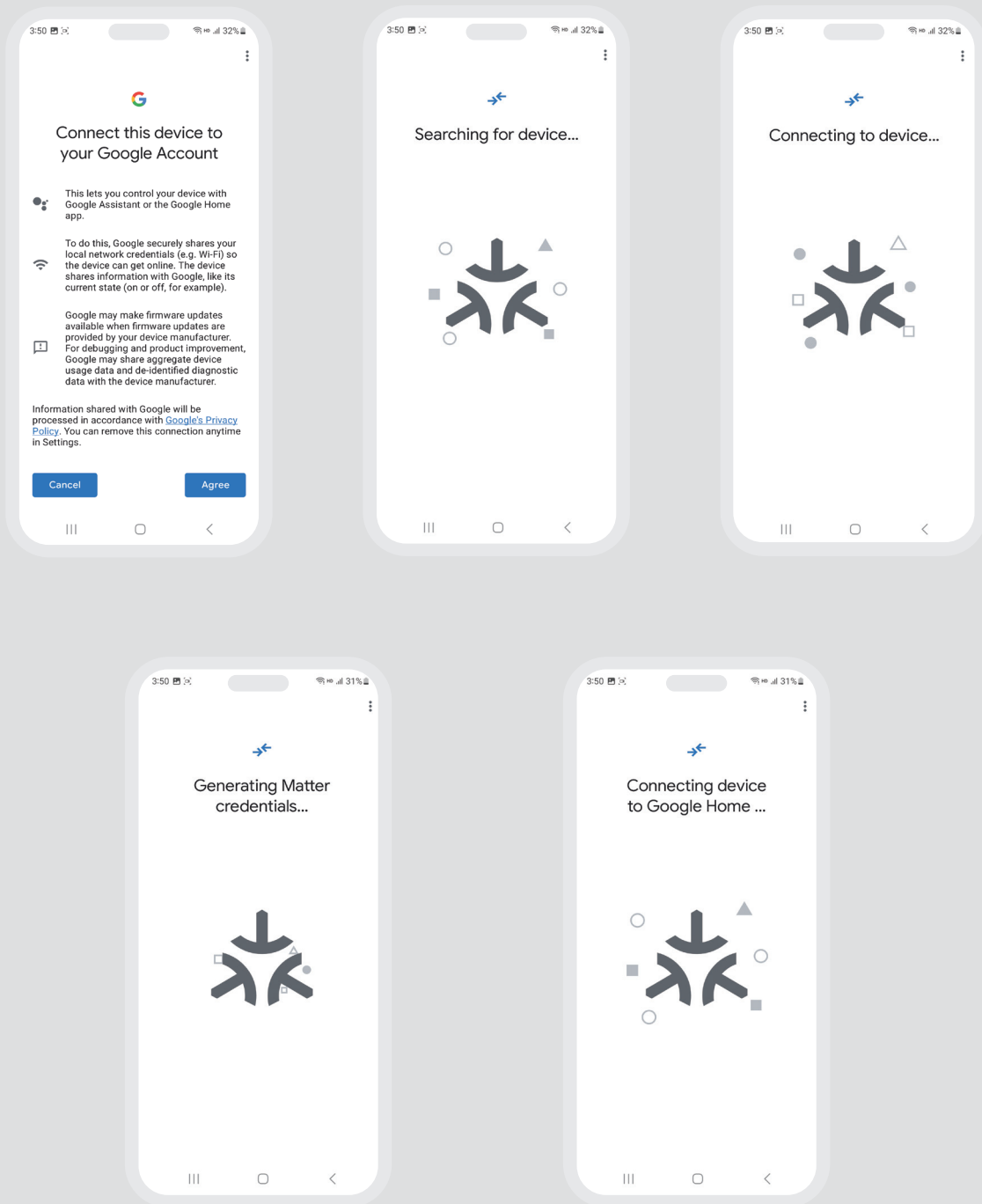
2. Navigate to the 'Devices' page in the bottom bar and select the '+ Add' button in the bottom-right corner.



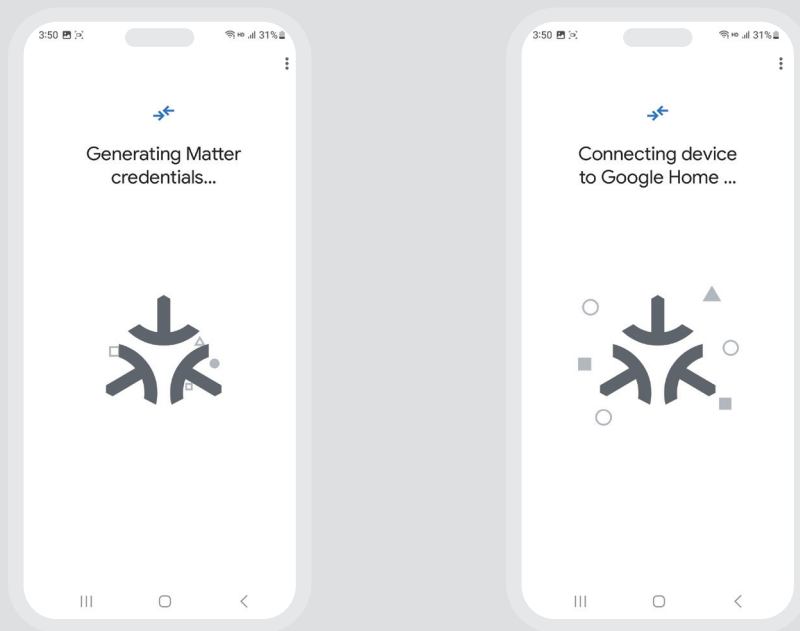
3. Choose 'Matter-enabled device'.



4. You can select 'Scan Matter QR code' to scan the QR code from the 'Matter fabric share' page in the Shademate app, or choose 'Set up without QR code' to enter the setup code from the 'Matter fabric share' page in the Shademate app. If you pasted the setup code in step 1, you can choose to paste it directly.



5. Select 'Agree' to proceed with device setup and wait for the connection to complete.



6.Connection completed.

After successful pairing, the Shades paired with the M-Box will be automatically synced to Google Home. For example, if the M-Box was already paired with 4 shades before pairing with Google Home, Google Home will automatically sync and display these 4 shades.

Please note

- a. All shades can be renamed within the Google Home app.
- b. After adding or removing shades in the Shadematic app, the changes will automatically sync to the Google Home app.

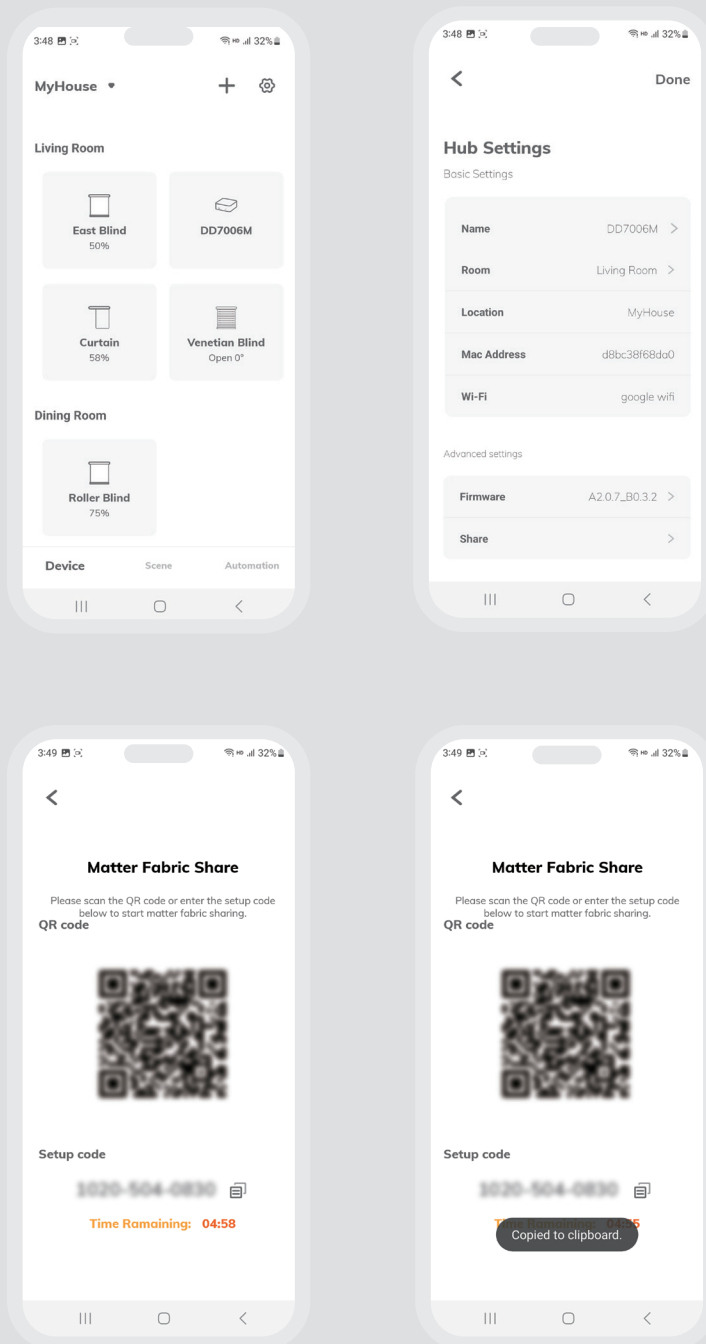
Matter fabric share - Amazon Alexa

The following manual is created using Samsung S23 (Android Ver: 13), Echo Dot(5th Gen) (Ver: 10101205124), Amazon Alexa (Ver: 2024.8) and M-Box (Ver: A2.0.7_B0.3.2)

Before linking to Amazon Alexa, please make sure of the following:

- The Echo Dot and M-Box are connected to the same Wi-Fi network.
- Both the Amazon Echo Dot and M-Box are powered on.
- Verify that the network's IPv6 is enabled.
- Only the smartphone paired with the M-Box can use this feature.

Step 1: Generate a unique Matter fabric share QR code and Setup Code using the shademate app.

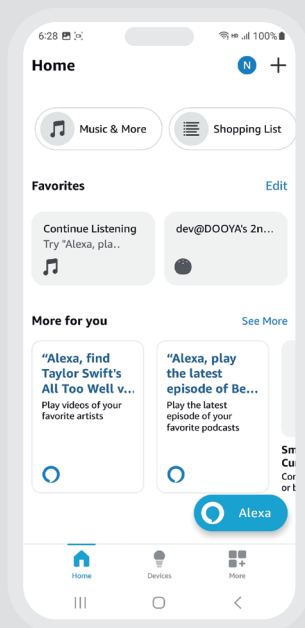


- Both the QR Code and Setup Code can be used to pair with Amazon Alexa.

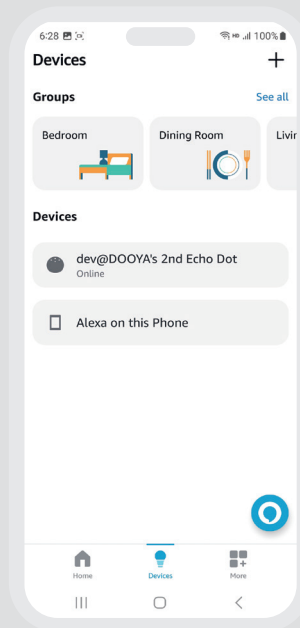
- When entering Matter fabric share mode, the hub LED will continuously flash purple, and the pairing mode lasts for 5 minutes.

- During pairing, do not tap the back arrow of the 'Matter Fabric Share' page as it will cause the hub to exit Matter fabric share mode.

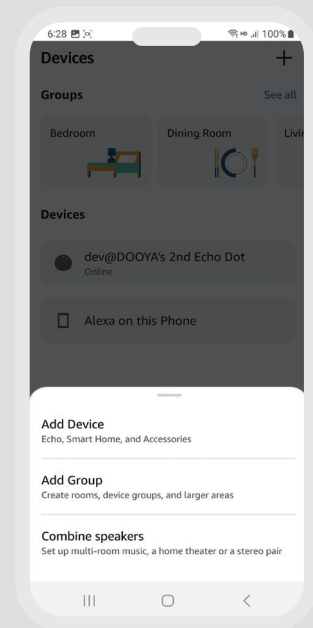
Step 2: Pair M-Box with Amazon Alexa.



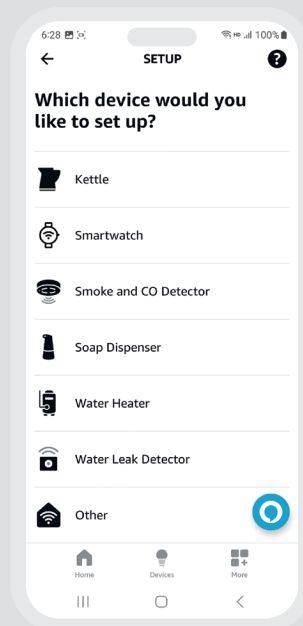
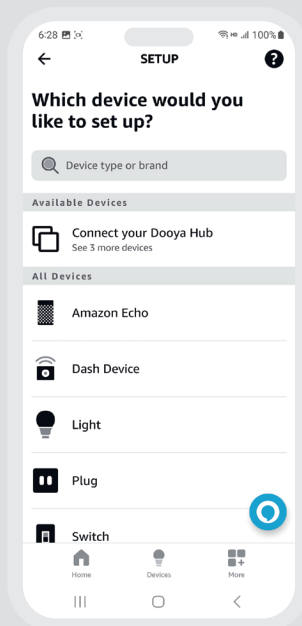
1. Open the Amazon Alexa app on your Android phone or iPhone.



2. Navigate to the 'Devices' page in the bottom bar and select the '+' button in the top-right corner.

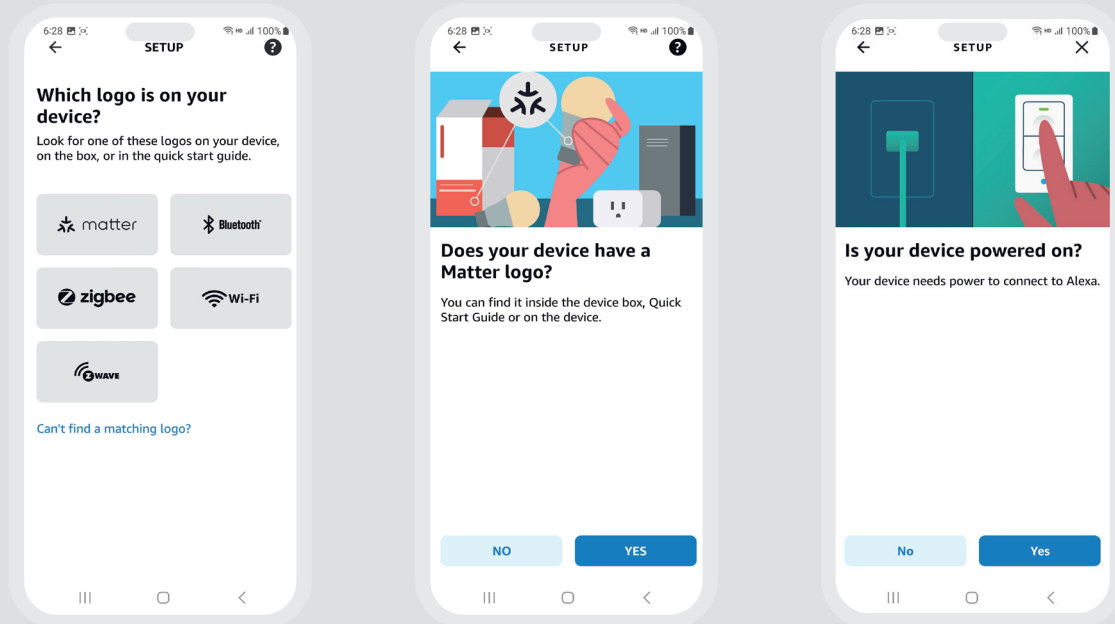


3. Select 'Add Device' from the pop-up box.

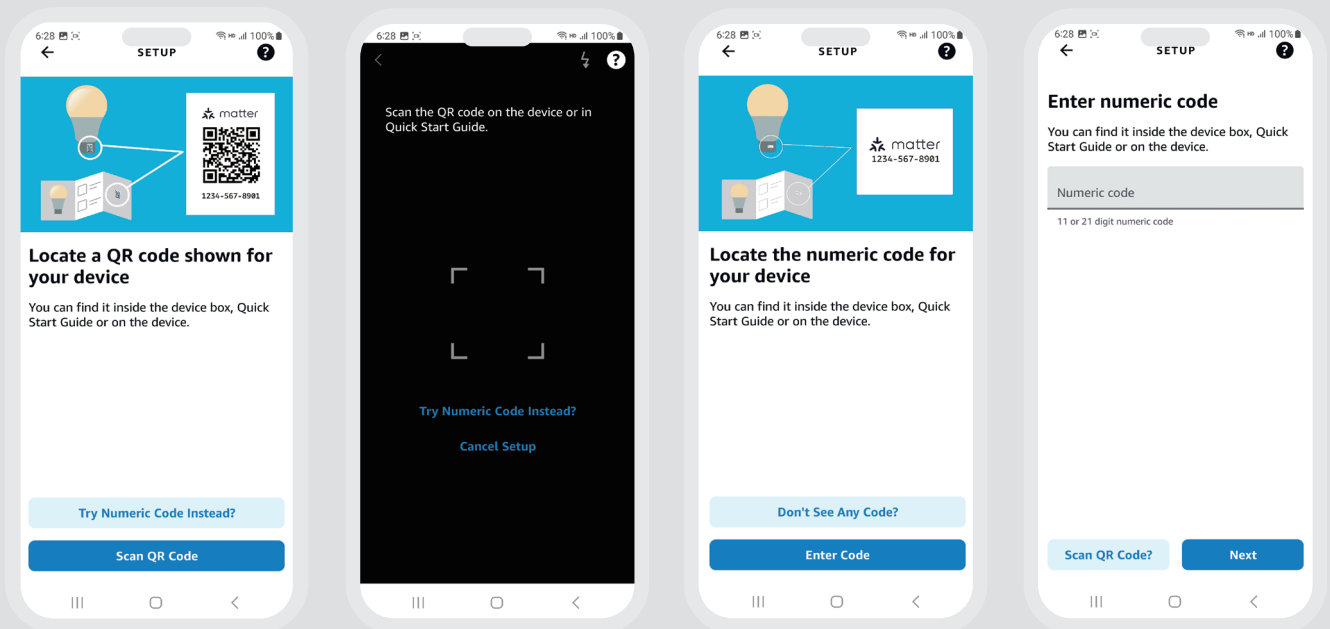


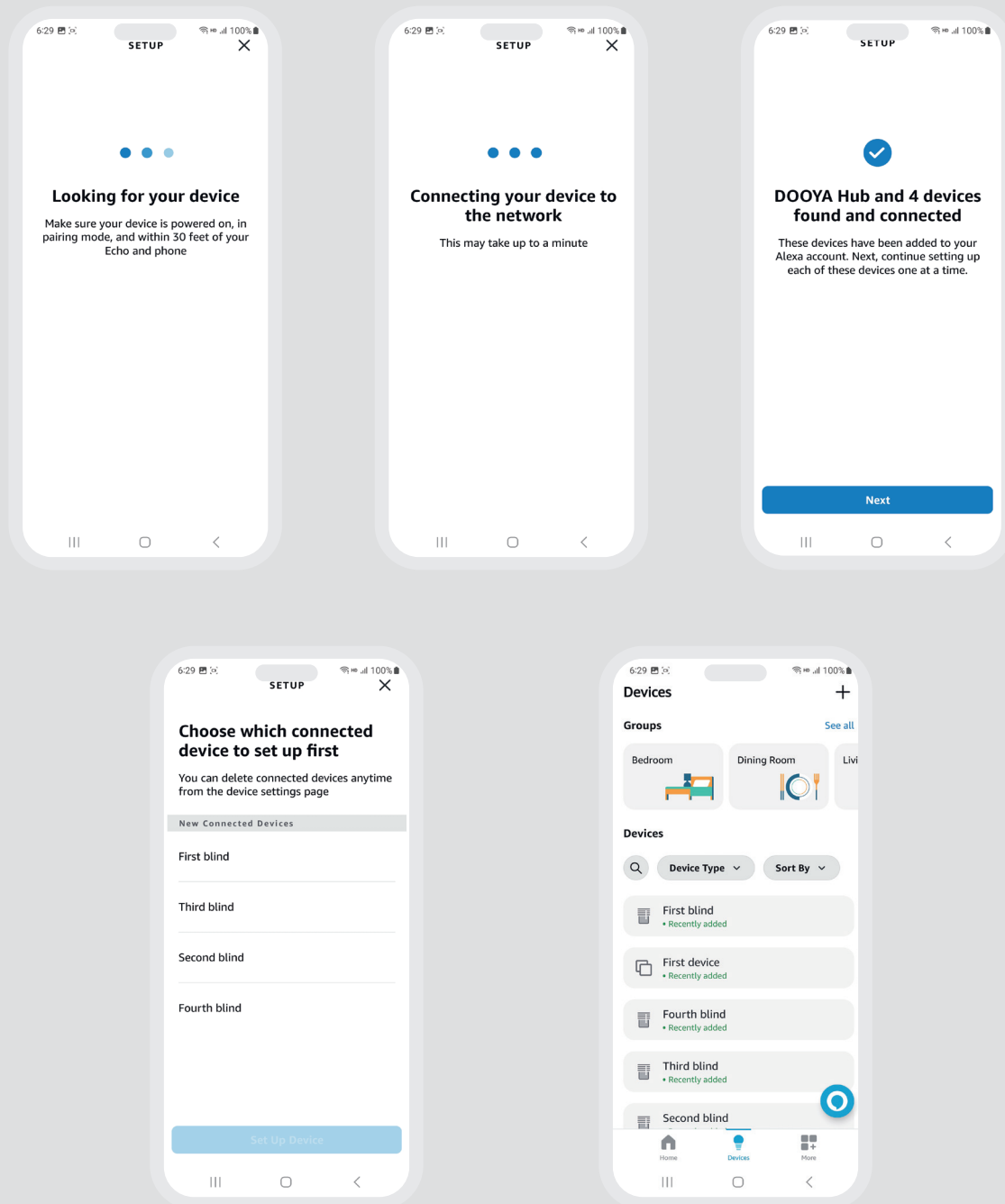
4. On the 'SETUP' page, scroll down to the bottom and choose 'Other.'

5. On the 'Which logo is on your device?' page, select 'Matter.' Choose 'Yes' for both 'Does your device have a Matter logo?' and 'Is your device powered on?' pages.



6. You can select 'Scan QR Code' to scan the QR code from the 'Matter fabric share' page in the Shademate app, or choose 'Try Numeric Code Instead?' to enter the setup code from the 'Matter fabric share' page in the Shademate app. If you pasted the setup code in step 1, you can choose to paste it directly.





7.Connection completed.

After successful pairing, the Shades paired with the M-Box will be automatically synced to Amazon Alexa. For example, if the M-Box was already paired with 4 shades before pairing with Amazon Alexa, Amazon Alexa will automatically sync and display these 4 shades.

Please note

- All shades can be renamed within the Amazon Alexa app.
- After adding or removing shades in the Shademate app, the changes will automatically sync to the Amazon Alexa app.